

Community and Corporate Organisation Policy and Scrutiny Panel

Work Plan – March 2017

The panel will consider issues of significant public concern, areas of poor performance, and areas where members think the council could provide better value for money.

1. CURRENT WORK

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Waste Scrutiny Steering Group	Refreshed ToR to reflect cross-remit working with SPED, to include: New Waste Contract (see section 3.6 of the report to Council 19 July 2016) Waste Strategy review 2017	Included within MTFP consideration Improved recycling Waste minimisation Efficiencies in service provision	Steering Group: David Oyns (Chairman), Peter Burden, Mark Canniford, James Clayton, Bob Garner, John Ley-Morgan, Terry Porter Additional Members: Chris Blades, Donald Davies, Deborah Yamanaka	Last reported to Panel: July 2016 March 2017 Working Group meetings: 20/09/16 17/01/17 11/04/17

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Community Response - Joint Working with Avon and Somerset Police	<p>Development of a programme of partnership working between North Somerset Council and Avon and Somerset Police</p> <p>Ensuring an efficient and cohesive partnership response</p> <p>Public Space Protection Orders – consultation with all councillors</p>	<p>To inform the development of a programme to improve our community response and make the best use of limited resources across both organisations.</p> <p>Specific issue focus as required: - homelessness and aggressive begging</p>	<p>Steering Group: James Clayton, Peter Crew (Chairman), Terry Porter</p> <p>Additional: Mark Canniford Richard Nightingale</p>	<p>CR and PSPO Workshops: 07/09/15</p> <p>WG Meetings: 06/10/15 18/11/15 17/02/16 13/06/16</p>
Digital First Working Group	<p>To review the development of the new website</p> <p>To review existing digital inclusion measures and activity to encourage digital inclusion</p> <p>To ensure adequate facilities are in place to support those who cannot use digital</p> <p>To consider the relevant activities under consideration within the emerging digital strategy</p> <p>Members to be engaged in user testing</p>	<p>To achieve efficiencies and improve access for the public to council services</p> <p>To achieve financial savings contribution towards closing the budgetary gap contained within the Medium Term Financial Plan</p>	<p>Working Group: Mark Canniford, Sarah Codling, Peter Crew, Bob Garner, John Ley-Morgan, Richard Nightingale, Terry Porter</p> <p>Added Members: David Jolley, Marcia Pepperall</p>	<p>WG Meetings: 19/01/16 18/04/16</p> <p>Ongoing review and user testing</p>

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Community Access Review Steering Group	Reviewing front facing community based services in view of financial reductions, changes in user demand and changes in technology	Consultation and engagement throughout the development of the review.	Steering Group: Terry Porter, Peter Crew, John Ley-Morgan, Bob Garner, Sarah Codling	Agreed approach by the Executive in December 2015 WG meeting 07/07/16 Workshop for all Councillors July 2016 Regular review to Panel

2. Issues Awaiting Response from Executive

Area for investigation/ recommendations	Expect answer by (first panel meeting 2 months after recommendations were agreed)

3. Progress on Implementing Panel Recommendations

Panel Recommendation	Executive actions – implementation progress

4. Performance Monitoring and Ongoing Matters

Issue	Format and Timing
Community Safety Local Priorities	There is a clear mandate for local council challenge to CDRP partners and to hold them to account through the Scrutiny process. This panel is the designated Crime and Disorder Committee.
ICT Transformation Programme	Complete – to also monitor development of the planning portal
Mobile Technology for Members	Steering group to control the development of the technology going forwards, chaired by the Executive Member
Support Services Contract	Briefing paper on implementation progress to an informal meeting of panel members in November 2015. Ongoing monitoring.
Winter Gardens – community use	Ongoing reassurance of continued provision of community use following transfer of the Winter Gardens to Weston College
Performance Monitoring Report	To be reviewed in line with the refreshed Corporate Plan and KPIs 2016 Quarterly – to be reported to panel by exception
Contact Centre / Gateway	<p>To monitor the progress against any issues raised</p> <p>Meeting held to consider:</p> <ul style="list-style-type: none"> • Process for ensuring security of evidence • Visibility of staff acting on behalf of the police • Possible changes of hours for the police service

5. Issues to be considered in future

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
North Somerset's Registration Service	Review of the impact of North Somerset's Registration Service becoming a shared service with Somerset County Council	Review approximately 12 months following transfer (April 2016)		Spring/Summer 2017

Lead Members:

Cllr Peter Crew – Community Response (and related issues)

Cllr Terry Porter – Community Access Review, Customer Engagement, Communication

Cllr David Oyns - Waste